Rentokil Initial

Ensuring everyone goes home safe

SHE Performance 2016 to 2017

Group H&S Performance 2016

Group LTA rate

0.62 -19%

Group WDL rate

15.31 -20%

LTA targets achieved and exceeded by 10%

Regional H&S Performance 2016

Americas

LTA Rate	% Change
0.85	+20%
WDL Rate	
26.22	-10%

Asia

LTA Rate	% Change
0.26	-33%
WDL Rate	
5.73	+40%

Europe

LTA Rate	% Change
0.73	-30%
WDL Rate	
21.85	-33%

Latin America

LTA Rate	% Change
0.95	+26%
WDL Rate	
3.80	+63%

Pacific

LTA Rate	% Change
0.92	-23%
WDL Rate	
19.31	+2%

UK & ROW

LTA Rate	% Change
0.64	-25%
WDL Rate	
8.10	-48%

Regrettably there were four fatalities in incidents that occurred in 2016. Three were pedestrians involved in road accidents with the Company's service vehicles and the fourth was a trespasser who gained access illegally to a building that was in the process of being fumigated. In addition, a North American colleague involved in a road accident in 2015 died of her injuries in 2016.

Group Environment Performance 2016

Energy Derived Emissions
Reduced by 10.7%
(-18.7% since 2012)

Workwear Emissions
Reduced by 5%
(-15.9% since 2012)

Vehicle Fuel Efficiency
Improved by 6.4%

Strong sustainable product innovation pipeline e.g. Lumnia LED EFK and RapidPro

Water Usage
Reduced by 5.6%
(-20% since 2012)

2016 Accreditations
Dow Jones Sustainability World Index and FTSE4Good

CEO SHE Awards 2016

Best SHE Performance (Large Business)		Best SHE Performance (Small Business)		Most Improved SHE Performance (Large Business)		Most Improved SHE Performance (Small Business)	
RI Benelux		**Dudley Industries**		**RI Pacific**		**RI Chile**	
LTA Rate	% Change*	LTA Rate	% Change*	LTA Rate	% Change*	LTA Rate	% Change*
0.36	-56%	0	0%	0.92	-46%	1.32	-48.5%
WDL Rate		WDL Rate		WDL Rate		WDL Rate	
7.45	-68%	0	0%	19.31	-52.5%	4.29	-86%

These awards recognise strong health and safety performance, a relentless focus on doing the right things to ensure that "everyone goes home safe", and success at building a safety first culture across the business.

*% Change vs 2014

SHE Plan - Achievements in 2016

Golden Rules – Hardwired into our processes and culture.

Driving at Work – Minimum standards implemented across the Group.

Digital Enablement – Site risk assessment app trialled in Australia. ServiceTrak integration commenced in partnership with Asia.

U+ – 81 multi-language training assets produced including Driving at Work, Motorcycle Safety, and Fogging Safety.

Near Misses – Awareness campaign to improve reporting and strengthen our ability to mitigate risk and prevent accidents.

Countries in Focus – Initiatives were executed successfully and delivered positive results.

SHE Plan - Priorities for 2017

RIGHT PEOPLE

Leadership – Launch new safety leadership behaviours for WL2/3 operational leaders.

RIGHT THINGS

Digital – Continued development and use of digital tools to improve core SHE processes, e.g. SRA app, incident management.

Vehicle Energy Efficiency – Continued focus to deliver further cost and emission reductions.

RIGHT WAY

Marketing our SHE credentials – Integrate our SHE credentials into our sales and marketing processes and external communications in order to drive differentiation and growth (and talent attraction).

Global SHE Targets 2017+

2017 Improve LTA rate by 7% (0.58)

2017 Improve WDL rate by 11% (13.65)

2020 Reduce global energy emissions by 20% (vs 2015 baseline)